

B & M - Supporting Best Practice within z/OS (OS/390) and UNIX Environments



A robust yet flexible systems environment for mission critical business applications is essential for sustainable and scaleable growth in any enterprise. The evolution and implementation of such platforms requires management acumen and specialist knowledge to implement and support z/OS (OS/390) and UNIX systems.

In most cases, the cost-effective way of engaging these specialist skills is on a contracted-in basis. B & M has developed broad experience-based Best Practice competencies in both strategic planning and tactical support for z/OS (OS/390) and UNIX, and is able to provide expert practitioners to support projects in the following areas:

- capacity planning
- change management
- communications network planning
- data analysis
- data management
- database administration
- database design
- network engineering
- operations analysis
- performance management
- security
- software programming
- storage management
- systems engineering
- systems management
- systems programming
- systems software support
- technical authoring
- transaction processing

Why do so many Top European Companies Rely on B & M to Support their z/OS (OS/390) and UNIX Infrastructures?

B & M has developed in-depth knowledge-based Best Practice capabilities supporting and working alongside some of Europe's leading businesses. Businesses large and small have come to trust B & M for both problem solving and providing the "safe pair of hands" essential to deadline driven environments.

An Independent View

You can rely on B & M for an independent Best Practice appraisal of the most suitable solution in every case since B & M has no commercial interests whatsoever with any IT supplier.

For further information contact your Account Manager on +44 (0)118 981 1880 or email info@bmeurope.com

B & M Europe Limited
Heath End House, West Street
Tadley, RG26 3ST, UK

Service

B & M - Supporting Best Practice within z/OS (OS/390) and UNIX Environments (continued)



Best Practice in Project Execution

B & M specialists are able to add value from project inception to completion, thus ensuring that the objectives are accurately determined and that potential problems are identified and avoided. B & M specialists bring a breadth of expertise gleaned from their experience on previous assignments. In practice, involving B & M early on in the project can reduce long-term costs.

B & M disciplines include:

- | | |
|-------------------------------------|-----------------------------------|
| ● technical planning | ● implementation |
| ● product selection and procurement | ● systems support and maintenance |
| ● systems design | ● product upgrades |
| ● installation | ● performance tuning |
| ● customisation | ● healthchecks |
| ● connectivity | ● technical programming |
| ● testing | ● project management |

B & M Technical Support Service

B & M offer a “one-stop” source for all technical support requirements. Whether you need a quick fix for a skills gap, supplementary or incremental skills to support an existing team, resource for a new project, or to simply cover for absence, you can trust that B & M has the solution.

Whether your need is for one specialist or for a team of people, our capability to service your requirement is undiminished.

B & M Consultancy Service

Businesses requiring a strategic review, a practical appraisal of existing plans, a re-evaluation of current projects, or a healthcheck are able to retain B & M on a consultancy basis. Consultancy engagements are tailored to agreed objectives and specific deliverables, with the end output often in the form of a report and presentation. Typically a combination of on and off-site work, B & M consultancy is a short-term fixed price nature.

For further information
contact your Account Manager
on +44 (0)118 981 1880
or email info@bmeurope.com

B & M Europe Limited
Heath End House, West Street
Tadley, RG26 3ST, UK

Service